

This Week's Learning Objective:

Level Changes

Materials Needed for this Session:

A copy of PestSure Loss Lesson "In the Interest of Time"; enough for each attendee.

A copy of "Brainstorm-Safely Navigating an Elevation Change"; enough for each attendee.

Leader Notes / Training Outline

1. **Review** the PestSure Loss Lesson "In the Interest of Time".
2. **Discuss** specific job situations or accounts that have loading docs or elevated platforms and ramps.
3. **Capture** the discussion on the Brainstorm document regarding inclines and hills, steps, decks, retaining walls, etc.
4. Open the discussion to the attendees. See Leader Tips below.

- _____
- _____
- _____



Leader Tips:

Announce the learning objective: Our objective today is _____

Explain to the group why this topic is being reviewed:

- Prevent you from being injured
- Prevent injury to others
- .

Ask the **group to discuss** the subject matter and give input by drawing from their work experiences:

- Attendee to relate a personal story involving this objective
- Attendee to share something learned on the job involving this objective
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- .

In The Interest of Time

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PestSure Members,

- Technician injured his back when he jumped from a ladder ...
- Employee injured foot and required surgery when he jumped from a loading dock...
- Insured strained hip when he jumped from the front step of a customers home ...
- Technician injured knee when he jumped from the top of a retaining wall and slipped on the wet grass below. . . .
- Technician injured shoulder when he jumped off the edge of a customers deck and fell on his side ...

There are several recent claims that have resulted from a technician jumping from one surface to another while performing work tasks. I assume these individuals chose to jump rather than take the usual means of egress in the interest of saving time or effort. Each of these injuries resulted in surgery and recovery time for these individuals. Each resulted in the temporary loss of a productive team member for the company. Each of these injuries was completely avoidable.

Lesson:

The choices we make in the interest of saving time often increase our exposure to hazards and injury.

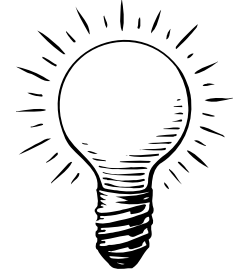
- Plan your path of travel and note any hazards by doing a preview of the work site prior to beginning your service
- Use the designated stairs, paths, and walkways to move from one working height to another
- Use the designed mode of egress from a structure
- Ask yourself "what if" questions when contemplating an unusual task or maneuver
- Second guess your decision when your motivation is purely in the interest of saving time

Work injury and surgery recovery are never without cost to the employee, their family, and their employer. Please share this information with your front-line technicians. Reiterate your desire that they conduct their work in the safest possible manner at all times. Discuss job efficiencies and your company procedures on notification to the customer, should a technician be running late.

Brainstorm: Safely Navigating an Elevation Change

- - hands free for balance, sidestepping an incline, taking a different path of travel

- - work situation where we navigate a hill, dock, or incline



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