

ESSENTIAL FUNCTIONS AND JOB TASK ANALYSIS

JOB TITLE: Termite Technician
HOURS: 7:30 a.m. to 4:30 p.m. (varies)
DAYS PER WEEK: 5
HOURS PER DAY: 8
OVERTIME: varied

JOB SUMMARY:

The primary responsibility of a termite control technician is to provide high quality termite control inspections and treatments for residential and commercial customers.

ESSENTIAL FUNCTIONS

1. Operate motor vehicle - must possess valid driver's license. May be required to possess Commercial Driver's License (CDL).
2. Enter/exit structures, crawl spaces, climb over and on top of structures, ascend and descend stairs and ladders.
3. Read and comprehend pesticide/termiticide labels and training materials printed in English.
4. Use OSHA mandated personal protective and respiratory equipment.
5. Visually inspect for pest, pest harborages, pest entries, etc.
6. Use application equipment, inspection equipment, hand tools and power tools.
7. Tolerate a variety of environmental conditions, seasonal weather, damp locations, dusty locations.

TERMITE TECHNICIAN RESPONSIBILITIES:

1. Complete work assigned.
2. Attend monthly training meetings within branch.
3. Advise client about the service treatment and conditions that are conducive to termite activity.
4. Interface with sales department to resolve problems with clients in areas of service or pricing.
5. Interface with quality control department when needed for training to resolve pest problems.

After a specific training period, the termite technician should have a working knowledge of the following:

1. Insect (termite) identification.
2. Insect (termite) behavior and habits.
3. Termite control procedures.
4. Chemical, job and motor vehicle safety.
5. Paperwork procedures.
6. Company policy.
7. Regulatory compliance.
8. Inspection procedures.

EDUCATION/TRAINING/EXPERIENCE/LICINSE REQUIRED:

1. High school education.
2. Technician must be 18 years of age.
3. Previous experience in pest control is helpful, but not necessary for hiring.
4. Employer provides classroom and on-the-job training during the initial months of employment. This varies from company to company.
5. Following training, employee may be required to complete state certification/licensing process.

SEQUENCE OF TYPICAL WORKDAY TASKS:

1. Technician checks into his office and obtains work assignment.
2. Technician picks up necessary supplies for the assigned work.
3. Technician checks his service vehicle, tools and application equipment.
4. When necessary, contacts client prior to departure.
5. Technician drives to work site and performs assigned work. Following completion of assigned work, technician may return the service vehicle to the office and rechecks his equipment and supplies.
6. Technician performs all necessary clerical procedures and phone calls/responds to phone messages/and arranges for any treatment problems or assignments for the following day.

PHYSICAL DEMANDS:

Termite Technician Function Matrix	RARELY less than 10% of shift spent in this activity	OCCASIONALLY up to 33% of shift spent in this activity	FREQUENTLY up to 67% of shift spent in this activity	CONTINUOUSLY from 67% to 100% spent in this activity
STANDING/WALKING			67%-variety of work surfaces indoor and outdoors, uneven ground, concrete, tile, carpet, stairs, steps, ladders	
SITTING		33% - sits in office and in truck seat, sitting while driving, sitting at beginning and end of workday to complete paperwork		
CLIMBING		ascend or descend ladders, scaffolding, stairs, and inclines; ladders to enter attics or access roofs		
BENDING			67% - partial to complete flexion, bending intermittently throughout the workday for both inspection and application activities	
KNEELING		bending at the knees to come to rest on one or both knees; removal and replacement of flooring materials, inspections, treatment		
LIFTING	50 - 75 pounds - Rarely (assisted); more than 75 pounds - Rarely (assisted)	25 - 50 pounds Occasionally; termiticide container weighing 30-50 pounds lifted one to three times per day	lifting hand tools, moving items to access areas for inspection and treatment; 0-10 pounds - Frequently; 10 - 25 pounds Frequently	
BALANCING				maintain body equilibrium; entering and leaving truck, carrying supplies and equipment, using hammer drill, unloading tools, carrying hoses
CARRYING	25 - 75 pounds - Rarely; more than 75 pounds - Never	25-50 pounds occasionally; termiticide container weighing 30 to 50 pounds one to three times per day	transporting objects in hands, arms, or shoulders; 0-25 pounds - Frequently	
PUSHING/PULLING			pushes down on hammer drill, pushes injection tool; pulls hammer drill from holes; pulls up to 300 feet of hose from truck reel to application area	

Termite Technician Function Matrix	RARELY less than 10% of shift spent in this activity	OCCASIONALLY up to 33% of shift spent in this activity	FREQUENTLY up to 66% of shift spent in this activity	CONTINUOUSLY from 67% to 100% spent in this activity
CROUCHING/STOOPING		crouch/stoop when trenching, inspecting and treating crawl spaces		
CRAWLING		to access a crawl space under a home or access an attic or other hard to reach area		
TWISTING			pulling application hose, getting in and out of vehicle intermittently throughout the work-day; getting equipment and materials out of truck	
REACHING	above, at shoulder height rarely	below shoulder height intermittently throughout the day to use hammer drill, application hose, and injection tools; bilateral		
HAND MANIPULATION	Fine Manipulation - fingering/picking/pinching for paperwork	Power Grip - both hands to operate hammer drill and hoses	Gross Manipulation - throughout work-day to manipulate tools Simple Grasping - bilateral simple grasp intermittently throughout work-day	Hand Coordination bilaterally throughout work-day to operate truck and use tools
COORDINATION (EYE,HAND,FOOT)			operate foot and hand controls for driving, utilizing the hand tools, using hand drill, climbing stairs and ladders	
ENVIRONMENTAL CONDITIONS	50% inside, 50% outside, dust, fumes, heat, cold, noise, vibration, exposure to dust, pesticide vapors, toxic conditions, work hazards, weather conditions, etc.			
EQUIPMENT/MATERIALS		electric hammer drill and drill stop, vacuum, flashlight, hand tools, trowel, mix tank, nozzles, service vehicle, cement, termiticides		