

ESSENTIAL FUNCTIONS AND JOB TASK ANALYSIS

JOB TITLE: Pest Control Technician
HOURS: 7: 30 a.m. to 4: 30 p.m. (varies-some night work)
DAYS PER WEEK: 5
HOURS PER DAY: 8
OVERTIME: varied

JOB SUMMARY:

The responsibility of a route technician is primarily a function of providing high quality service to a group of designated accounts within a geographical area.

ESSENTIAL FUNCTIONS:

1. Operate motor vehicle - must possess valid driver's license. May be required to possess Commercial Driver's License (CDL)
2. Enter/exit structures, crawl spaces, climb over and on top of structures, ascend and descend stairs/ladders.
3. Read, write reports, and comprehend pesticide labels and training materials printed in English.
4. Utilize OSHA mandated personal protective equipment.
5. Visually inspect for pest, pest harborages, pest entries, etc.
6. Utilize application equipment, inspection equipment, small hand tool and small power tool.
7. Tolerate a variety of environmental conditions, seasonal weather, damp locations, and dusty locations.

ROUTE TECHNICIANS RESPONSIBILITIES:

1. Complete designated route work within month assigned.
2. Educate client in proper sanitation and storage practices.
3. Attend monthly training meetings within branch.
4. Schedule new accounts into existing established route.
5. Advise clients of the need to perform proper sanitation as part of the pest control program.
6. Interface with supervisors in the areas of sanitation and pest elimination.
7. Interface with sales department to resolve problems with clients in the areas of service or pricing.
8. Interface with the quality control department when needed for training or resolving pest problems.

After a specific training period, a route technician should have a working knowledge of the following:

1. Insect identification
2. Insect behavior and habits
3. Chemical application procedures
4. Chemical safety
5. Proper handling of paperwork
6. Company policy and procedures
7. Regulatory compliance

EDUCATION/TRAINING/EXPERIENCE/LICENSE REQUIRED:

1. High school education is required.
2. Employee must be 18 years of age.
3. Previous experience in extermination/pest control is helpful, but not necessary for hiring.
4. Employer provides classroom and on-the-job training during the first several months of employment. This varies from company to company.
5. Following training, employee may be required to complete state certification/licensing process.

SEQUENCE OF TYPICAL WORK DAY TASKS:

1. Employee checks into his office
2. Technician picks up necessary supplies for the assigned commercial/residential route.
3. Technician checks his truck and departs after obtaining assigned route. When necessary, calls residential or commercial stops prior to departure.
4. Technician's regular route stops are within an assigned geographical area.
5. Following the assigned route and the completion of work, technician may return the truck to the yard and rechecks his equipment and supplies again.
6. Technician may return to the office and performs all necessary clerical procedures and phone calls/response to phone messages/and arrange for any treatment problems or assignments for the following day.

Pest Control Technician Function Matrix	RARELY less than 10% of shift spent in this activity	OCCASIONALLY up to 33% of shift spent in this activity	FREQUENTLY up to 67% of shift spent in this activity	CONTINUOUSLY from 67% to 100% spent in this activity
STANDING/WALKING			67%-variety of work surfaces indoor and outdoors, uneven ground, concrete, tile, carpet, stairs, steps, ladders	
SITTING		33% - sits in office and in truck seat, sitting while driving, sitting at beginning and end of workday to complete paperwork		
CLIMBING	ascend or descend ladders, scaffolding, stairs, and inclines; ladders to enter attics or access roofs			
BENDING			67% - partial to complete flexion, bending intermittently throughout the workday for both inspection and application activities	
KNEELING			bending at the knees to come to rest on one or both knees; intermittently throughout the workday for both inspection and application activities	
LIFTING	50 - 75 pounds - Rarely; more than 75 pounds - Never	25 - 50 pounds Occasionally	lifting hand sprayers(15 lbs.), moving items to access areas for inspection and treatment; 0-10 pounds - Frequently; 10 - 25 pounds Frequently	
BALANCING				maintain body equilibrium; entering and leaving truck, carrying supplies and equipment, handling ladder, unloading tools
CARRYING	25 - 75 pounds - Rarely; more than 75 pounds - Never		transporting objects in hands, arms, or shoulders; 0-25 pounds - Frequently	
PUSHING/PULLING			pulling objects toward or pushing them away; pulling cords or hoses; pushing on hand sprayer pump	

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CROUCHING/STOOPING			crouch/stoop throughout the day for inspection and treatment activities	
CRAWLING		to access a crawl space under a home or access an attic or other hard to reach area		
TWISTING			getting in and out of vehicle intermittently throughout the work- day; getting equipment and materials out of truck	
REACHING		above, at, and below shoulder height intermittently throughout the day to obtain equipment and materials from truck; to apply materials		
HAND MANIPULATION		Power Grip - both hands to open sprayer, used when pumping sprayer; Fine Manipulation - fingering/picking/pinching for paperwork	Gross Manipulation - throughout work-day to manipulate tools and hand sprayer; Simple Grasping - bilateral simple grasp intermittently throughout work-day	Hand Coordination bilaterally throughout work-day to operate truck and use tools
COORDINATION (EYE,HAND,FOOT)			operate foot and hand controls for driving, utilizing the hand sprayer, using hand drill, climbing stairs and ladders	
ENVIRONMENTAL CONDITIONS - inside truck, outdoors, indoors, exposure to dust, pesticide vapors, weather conditions				
EQUIPMENT/MATERIALS		company pickup, hand sprayer, flashlight, small hand tools, small power tools, ladder, reel mounted hose		